



# Lecture 12: Reframing Sustainability Marketing

Episode 1: Thinking Again About Sustainability Marketing

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Lecture 12: Overview

### Episode 1: Thinking Again About Sustainability Marketing

Episode 2: Towards a Sustainable Society

Episode 3: Interview





## Learning Outcomes

# Learning Outcome 1:

Review the evolution of the relationship between marketing and sustainability and the key elements of sustainability marketing.

# Learning Outcome 2:

Understand the role that social marketing can play in contributing to more sustainable behaviors.





### Structure of the Episode

- The Evolution of the Marketing-Sustainability Relationship
- Sustainablity Marketing Beyond the Conventional
- Social Marketing for Sustainability
- Where to Next?





### **Evolution of Marketing & Sustainability**

# 1970s Ecological Marketing:





Small number of industries and a small range of environmental issues.





## **Evolution of Marketing & Sustainability**

1980s: Green Marketing

Emergence of 'Green Consumers' broadening of & industries.



Source: Photo by Neubie

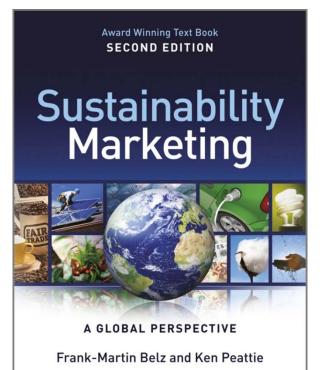




**Evolution of Marketing & Sustainability** 

# New Millennium: Sustainability Marketing

Emergence and merging of numerous social and environmental issues affecting many industries, and emergence of a different type of marketing.







#### Conventional & Sustainability Marketing Compared

### Focus of Conventional Marketing:

On the consumer as an individual and their wants;

On purchase as an activity;

On transfer of product and its ownership.

# Focus of Sustainability Marketing:

On the consumer and their wants/needs in their social context and the collective impacts of consumption;

On consumption as a process;

On long-term flows of resources and value.





# Why Unconventional?

- Extended time-horizon and scope of stakeholders and responsibilities;
- Emergence of social marketing for SD and convergence with sustainability marketing;
- New forms of enterprise taking a lead;
- Novel roles for the consumer and relationships within supply chains;
- Transformational nature.





## Social Marketing

"The use of marketing principles and techniques to influence a target audience to voluntarily accept, reject, modify, or abandon a behavior for the benefit of individuals, groups, or society as a whole"

Kotler, P. & Lee, N. (2002), Social Marketing: Influencing Behaviors for Good (2<sup>nd</sup> Ed), Thousand Oaks, Calif.: Sage.





### Social Marketing – Marketing as Behaviour Change



Source: National Social Marketing Centre (www.thensmc.com)





### Seeing People in their Social Context



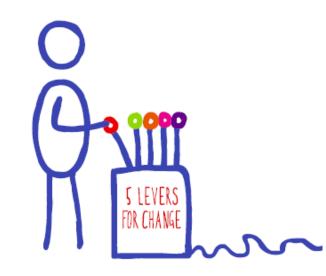




### Social and Commercial Sustainability Marketing

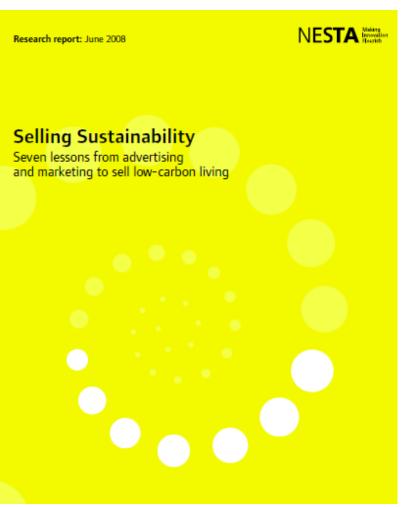


## INSPIRING SUSTAINABLE LIVING Expert insights into consumer behaviour & Unilever's Five Levers for Change



Source: Unilever

(www.unilever.com/images/slp\_5-Levers-for-Change\_tcm13-276807\_tcm13-284877.pdf)

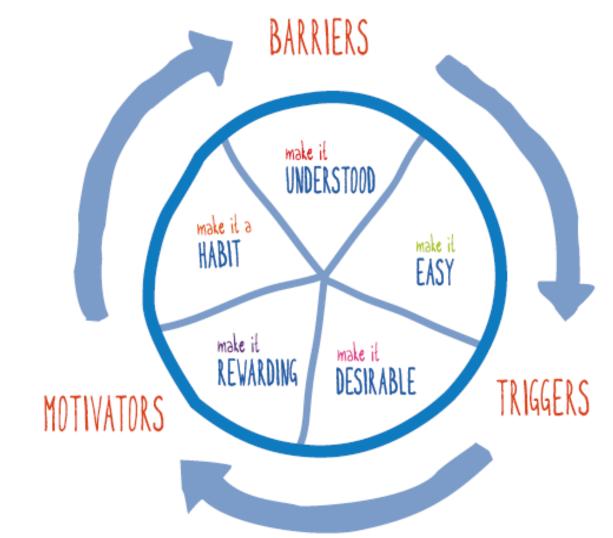


Source: Nesta (www.nesta.org.uk/library/documents/sellingsustainability-v5.pdf)





### Unilever's Five Levers for Change



Source: Unilever Sustainable Living Plan (www.unilever.com/images/uslp-Unilever\_Sustainable\_Living\_Plan\_Progress\_Report\_2011\_tcm13-284779.pdf)

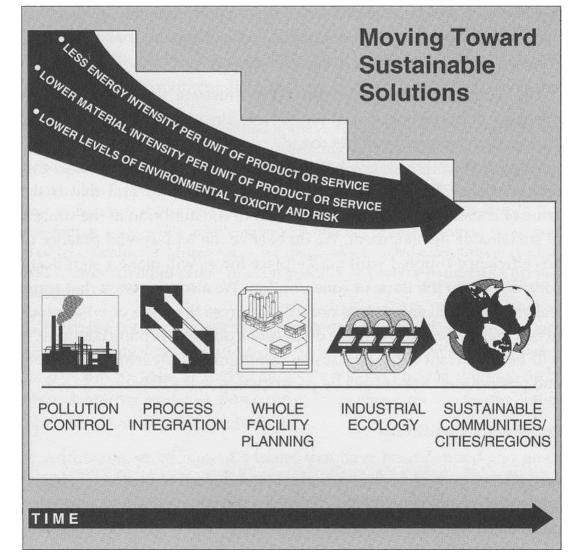




# Where To Next?

Towards the production and marketing of sustainable solutions

Source: DeSimone, L.D. & Popoff, F. (2000): Ecoefficiency, Cambridge, MA: MIT.







#### **Review and Discussion Questions**

- What stages has the relationship between marketing and socio-environmental issues gone through over the past 40 years?
- 2. What aspects of sustainability marketing make it different to conventional marketing?
- 3. As commercial marketers & social marketers in the public sector converge on an agenda of promoting sustainable behaviours, what might the implications be?





### References

- Belz, F.M., Peattie, K. (2012): Sustainability Marketing: A Global Perspective, 2. ed., Chichester: Wiley, p.299-318.
- NESTA (2008): Selling Sustainability: Seven Lessons from Advertising and Marketing to Sell Low-carbon Living, London: NESTA. http://www.nesta.org.uk/publications/reports /assets/features/selling\_sustainability
- Unilever (2011) Sustainable Living Plan Progress Report: http://www.unilever.com/sustainable-living/





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